



## GOVERNOR'S ADVISORY COUNCIL ON AGING

### Meeting Minutes

May 11, 2012

10:00 a.m. to 12:30 p.m.

Arizona Capitol Complex, Executive Tower

Second Floor Conference Room

1700 W. Washington Street, Phoenix, Arizona 85007

#### **Council Members, Liaisons, and Participants Present**

Becky Brimhall-Lepire, Charles Brown, George Evanoff, Bernadine Hoffman (Secretary), Marilyn Johnson, Doyle Meredith, Anne Morrison, Allison Perrin, Trudy Schuett, Joe Woods (Chairman), C.T. Wright (Vice Chairman), Debra Boehlke, Jay Dunkleberger, Cindy Saverino, and Tiffany Yazzie on behalf of Phyllis Antone.

#### **Council Members Absent**

Karen Zanzucchi

#### **Council Staff Present**

Cathy De Lisa, Kim Jennings and Pam Jackson

#### **Guests Present and Signing In**

Michele Michaels

#### **Call to Order & Welcome**

Council Chairman Joe Woods called the meeting to order at 10:00 a.m. A welcome and introduction period followed.

#### **Review & Approval of Minutes**

Minutes from the March 9, 2012 meeting were reviewed. *Charles Brown made a motion to approve the minutes as presented; Marilyn Johnson seconded the motion. The motion passed unanimously.*

#### **Hearing Aid Coverage and Information on Hearing Loss Initiatives**

Michele Michaels, Hard of Hearing Specialist, Arizona Commission for the Deaf and the Hard of Hearing, presented a briefing to the Council titled, "The Status of Hearing Loss and Access to Hearing Technology in the Older Adult Arizona Population" and provided handouts of resources. The presentation is available for review at the Council on Aging along with the handouts provided by Ms. Michaels.

#### **Council Chair Report**

Council Chairman Joe Woods shared news of the recent deaths of Council member Elizabeth Rohn-Nelson, former Council member Noreen Nickerson-Cruz's husband and Council liaison Alan Oppenheim.

### **Executive Director's Updates**

Executive Director Cathy De Lisa began by welcoming new staff member Pam Jackson and reported that the Office relocation has been a three-part process and that the staff has done a good job of adapting and demonstrating flexibility during the move. Ms. De Lisa provided an overview of staffing planned for the space which includes the potential for interns from the Arizona Interns in Action program and space for the Arizona Alzheimer's Task Force's part-time project manager funded by St Luke's Health Initiative funding. Ms. De Lisa stated the office had received expressions of appreciation for the Governor's advocacy to avoid further cuts to aging services during the budget process. Executive Director De Lisa reported she had been invited to present an overview of the work of the Office and Council on Aging to staff at the Maricopa County Superior Court building, to participate in the May 17<sup>th</sup> Intellectual Disabilities and Dementia conference, and to provide a brief update on the Alzheimer's Task Force at the Arizona Alzheimer's Consortium event on May 25<sup>th</sup>. Ms. De Lisa thanked those Council members who had volunteered to assist with the event this year. In addition, Ms. De Lisa announced the Office on Aging would be hosting the next Alzheimer's Task Force Meeting on June 8<sup>th</sup> and the next Aging 2020 meeting on June 12<sup>th</sup>.

### **Liaison Reports**

*DES/Division of Aging & Adult Services (DAAS)* - Cindy Saverino, reporting on Melanie Starns' behalf, began by thanking the Governor for standing strong on behalf of vulnerable populations, including older adults. Ms. Saverino stated that DAAS was working on submittal of two grants in partnership with the Arizona Department of Health Services. Ms. Saverino announced May is Older Americans Month (OAM); the theme is "You're Never Too Old To Play" and provided a handout on OAM. Ms. Saverino distributed silver ribbons to the Council members encouraging them to wear the ribbons in recognition of Older Americans Month. Ms. Saverino reported on Elder Law Day held on May 16, 2012 at the Glencroft Retirement Community in Glendale. A copy of the OAM handout provided by Ms. Saverino is available through the Council on Aging office.

*Arizona Department of Health Services (DHS)* – Wayne Tormala stated that his office deeply missed Alan Oppenheim and that his unexpected passing was tough. Mr. Tormala reported Colby Bower, ADHS Government Relations Chief, was temporarily performing Mr. Oppenheim's duties, and that the position had been posted. Mr. Tormala reported that the office had hired Dr. Babak Michael Nayeri as the Healthy Aging Executive Consultant and that Mr. Nayeri would focus on men's health issues such as, chronic disease, tobacco, heart, lung, cancer, stroke, and diabetes. Mr. Tormala reported on his agency partnership with the Governor's Office on Aging, DAAS and the Arizona Area Agencies on Aging in applying for two grants; one grant focuses on Arthritis and the other on Chronic Disease Self Management. Mr. Tormala stated June 11-15, 2012 is National Men's Health Week and that DHS was going to use the opportunity to bring attention to men's health needs in Arizona. Mr. Tormala stated that more than 50% of Arizonan men aged 40+ don't get annual prostate screenings, and that results in a higher incident of late stage cancer diagnoses, which are more complicated and costly. In addition, Mr. Tormala reported that on June 11, 2012 there would be an event at the Arizona Diamondbacks game focused on Prostate Cancer to promote

greater awareness of cancer risk and treatment options that will enable men to make informed decisions.

*Arizona Health Care Cost Containment System (AHCCCS)* – Jay Dunkleberger distributed the Arizona Long Term Care System – *ALTCS Enrollment by County as of May 1, 2012* document and reported that the Subcontractor Review was completed and would be incorporated into a larger report that would be submitted to the Federal Government. Mr. Dunkleberger also reported that the Financial Review was completed and if problems were identified, a plan to correct the issues would be completed and the first updates were due in July 2012. A copy of the Arizona Long Term Care System – *ALTCS Enrollment by County as of May 1, 2012* document is available through the Council on Aging office.

*Attorney General's Office (AG)* –Debra Boehlke reported that her department made over 70 presentations in March and 69 in April and provided information and/or training at the following:

- Victim's Rights Day on the Capitol Lawn
- Indian Council on Aging's conference
- ASU School of Nursing
- Banner Health (discharge specialists)
- The Black Nurses Association
- Citizens Safety Forum and Arizona Crime Prevention Association
- AZ State Credit Union employees

According to Ms. Boehlke, the AG's Task Force on elder abuse and fraud continues to make several high profile prosecutions. One such case involved a man who won \$5.2M at the casino and during television news interview his wife was recognized as a person convicted of defrauding seniors of more than \$300K; the casino winnings were seized to pay the victims. The AG worked with the Legislative sub-committee to get "Nancy's Law" passed which tightly regulates business scams focused at seniors. They've also prosecuted doctors for prescription fraud, a minister for affinity fraud, home health care workers, insurance agents, and an air conditioning company for fraud against seniors. Lastly, Ms. Boehlke reported that World Elder Abuse Day is coming up and that she would email flyers to Executive Director Cathy De Lisa for distribution to the council.

### **Committee Reports**

**Executive Committee** – Council Chairman Joe Woods reported the Executive Committee meeting was held prior to the Council's meeting and that it appears the Council will have a quorum for the July 13, 2012 GACA meeting. Council Chairman Woods stated he would allow Council members to call-in to the July 13<sup>th</sup> meeting in order to ensure the quorum.

**Legislative & Policy Coordinating Committee (LPCC)** – Committee Chairman Charles Brown provided a synopsis of the meeting. According to Committee Chairman Brown:

- Executive Director Cathy De Lisa provided a review of the legislative tracked by the Council; all of the information is available through the Governor's Advisory Council on Aging's website *Legislative Update* link; <http://www.azgovernor.gov/gaca/LegUpdates.asp>.
- The Older Driver Safety Report Review Committee April 26, 2012 meeting updates were discussed. Committee Chairman George Evanoff is working to identify a training program or process to inform and educate Arizona physicians on their options for reporting older driver safety issues to the Arizona Department of Motor Vehicles. Mr. Evanoff

recommended that the ODSRRC would need two meetings to complete their goals and have a presentation for LPCC in September 2012.

Committee Chairman Charles Brown expressed appreciation to Executive Director Cathy De Lisa and her staff for their support and help.

**Mature Workforce Committee (MWC)** – Committee Chairman Doyle Meredith reported that the MWC had a presentation from Ms. Nora Hannah, Chief Consortium Officer for Experience Matters and the presentation and associated handouts are available through the Council on Aging office. Mr. Meredith reported that the Mature Workers website continues to have increased activity, the recertification effort is resulting in positive responses, and that both Roger Forrester and Joel Millman planned to implement the marketing models and would report on progress at the July 12, 2012 meeting.

**Social, Health & Alzheimer's Committee (SHAC)** – Committee Chairwoman Anne Morrison reported the committee received a briefing from Dr. Sheila E. Murphy titled, “2011 Report: Oral Health for Adults with Developmental Disabilities in Arizona”. The presentation is the result of the study Ms. Murphy conducted for the Arizona Developmental Disabilities Planning Council. Chairwoman Anne Morrison then explained that the Oral Health Sub Committee (OHSC) had come to the end of the Oral Health Three-Year Work Plan, and SHAC recommended sunsetting the Sub-Committee. Chairwoman Morrison stated that the group recommended supporting local oral health coalitions and had asked Ms. Julia Walcoff, Chief of the Office of Oral Health, Arizona Department of Health Services (ADHS) to provide periodic reports on the progress of various coalitions throughout the State and inform SHAC on how the Committee and Council members might support ADHS and the coalitions’ efforts. Committee Chairwoman Anne Morrison stated GACA staff would have a finalized OHSC wrap up report for the Council in July. Committee Chairwoman Anne Morrison also reported that the Fall Prevention Coalition had developed and was testing a home health survey, the Arizona Alzheimer's Task Force was working on recommendations for the State Plan in alignment with the newly-released National Plan, and that the Caregiver Support Specialist for the Department of Economic Security (DES) Division of Aging and Adult Services (DAAS) reported on the Caregiver Resource Line, a phone line manned by trained caregivers and provided as a resource that caregivers can call for information, referral, etc. Chairwoman Morrison reported that Michele Michaels from the Arizona Commission for the Deaf and Hard of Hearing announced that May is Better Speech and Hearing Loss Month and provided handouts like those issued during the presentation to the Council.

**Marketing & Outreach Task Force (MOTF)** – Program and Project Specialist Kim Jennings reported that the development of the website and the tool kits were at a good point and that the web site is seeing a lot more traffic every month. Ms. Jennings also reported:

- Three tool kits were designed; one for the One-Stop staff, one for employers and one for the job seeker.
- A survey had been added to the website to get feedback from the users on how to improve it.
- Next step includes determining who the market audience is to better target information on the web site

Ms. Jennings thanked Council member Trudy Schuett for her assistance with the web site and invited the Council to visit [www.azmatureworkers.com](http://www.azmatureworkers.com).

**Older Driver Safety Report Review Committee** – Committee Chairman George Evanoff reported the group met on April 26, 2012 and that the draft minutes from that meeting were available for review and expressed appreciation for the work of intern Jena Grady which elicited in-depth feedback from the stakeholders like AARP, Arizona Department of Transportation, and the American Automobile Association, Arizona (AAA). Mr. Evanoff also reported that the Committee decided to stay with the current process that requires all drivers to have their driver's license renewed at age 65 and every five (5) years thereafter. Mr. Evanoff stated that the Committee wishes to ensure that physicians know their responsibility and options to report patient issues, impacting the patient's ability to drive, to the Motor Vehicle Division. According to Mr. Evanoff, the next step is working with Ms. Lisa Wynn, Director of the Arizona Medical Board to determine any training options. Lastly Mr. Evanoff reported that he should have information related to training and a public awareness program developed by September and hoped to present recommendations to the Council in September.

**Announcements**

None

**Call to the Public**

No public comment received.

**Adjourn**

*The meeting was adjourned by Council Chairman Joe Woods at 11:37 am.*

**Next Meeting**

**The next meeting of the Governor's Advisory Council on Aging is scheduled for July 13, 2012. Location to be determined and announced by public meeting notice posted at the GACA website: [www.azgovernor.gov/gaca](http://www.azgovernor.gov/gaca). These meetings are open to the public.**